

CAROL SERVICES – PRIORITY BOOKING INFORMATION

This year's Carol Services will be held on:-

Cathedral Community Carol Service: Tuesday 18 December 2018

Public Carol Service: Wednesday 19 December 2018

Public Carol Service: Friday 21 December 2018

Cathedral Community Carol Service (18 December)

Priority booking for Friends and Cathedral volunteers: Tuesday 13 November 2018 – please note this will take place on a Tuesday not a Monday as in previous years

As in previous years the first Carol Service - on Tuesday 18 December - will be all-ticketed. Priority booking for Friends and the Cathedral volunteers will take place from **Tuesday 13 November to Saturday 17 November 2018**. Friends of the Cathedral will be given an allocation of up to 2 seats per household. Any remaining tickets will be made available to the public from Monday 19 November.

To book in person on the MORNING of 13 November, please go to the Cathedral ENTRANCE DESK inside the Cathedral (do not go to the Box Office in the Visitors' Centre). The queue will form inside the Cathedral where staff will check people in and process the ticket sales. From 12.00 noon on 13 November tickets will revert to being available from the Box Office in the Visitors' Centre.

To book by email please email box.office@winchester-cathedral.org.uk. Emails will be logged and returned **in the order received** as soon as possible. Please note that any emails sent before 9.00am on 13 November will not be logged. You will receive a return email confirming your ticket allocation and you can then collect your tickets from the Box Office.

If you do not have access to email, to book by telephone please call 01962 857275. You will be asked to leave your name and telephone number on the voicemail. Messages will be logged and returned **in the order received** as soon as possible. This will mean that you do not have to make repeated calls to an engaged telephone number. Please note that any messages left before 9.00am on 13 November will not be logged.

If you request tickets and subsequently are unable to attend, please return any tickets no longer required to the Box Office in advance in order that others may make use of them.

At the carol services, doors will be opened at 5.20pm and ticket holders are requested to take their seats by 5.50pm after which seats may be reallocated. Please note that the first element of the service will be at 6.15pm each evening.

Second and Third Carol Services (19 and 21 December)

The second and third carol services will be non-ticketed and everyone is welcome to attend.